
Residential Product Notification

Product Series

Precedence™

Configuration

Double-Hung, Single

Scope

Limited sizes, PG35, PG50

Period

prior to August 2020

Description

Configured products manufactured within the scope and period may have an incorrect certification label applied. YKK AP is offering free corrective action associated with this notification.

To determine if your windows are within the scope of this notification, please visit YKK AP America's residential product website and go to warranty support to submit a service support request.

<https://www.ykkap.com/residential/warranty-support/>